Fine line between structure & chaos

Radical Transformation How to kickstart a self-learning organisation in 3 days

Case Study by Mirko Kleiner, flowdays

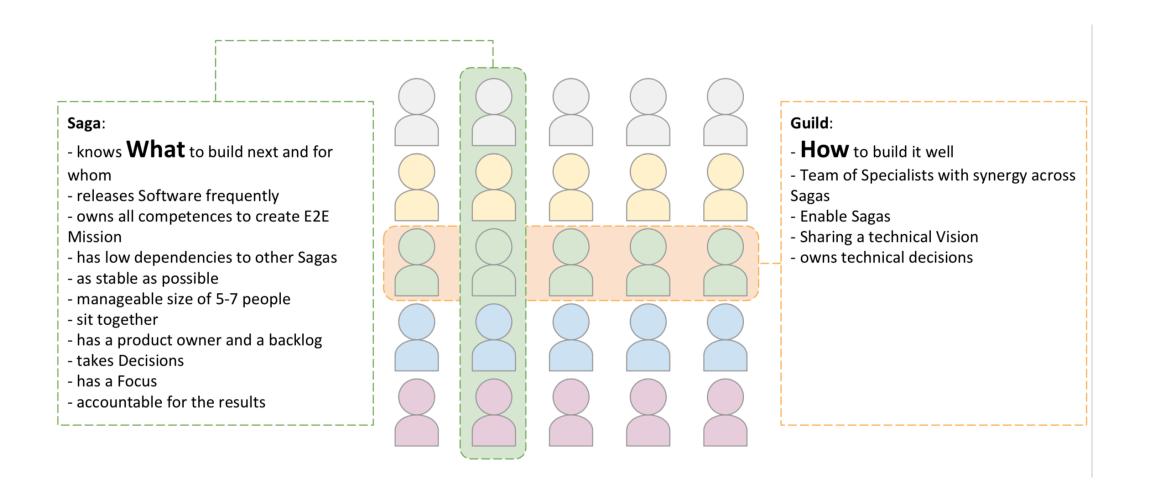
Localsearch – the "google" of Switzerland

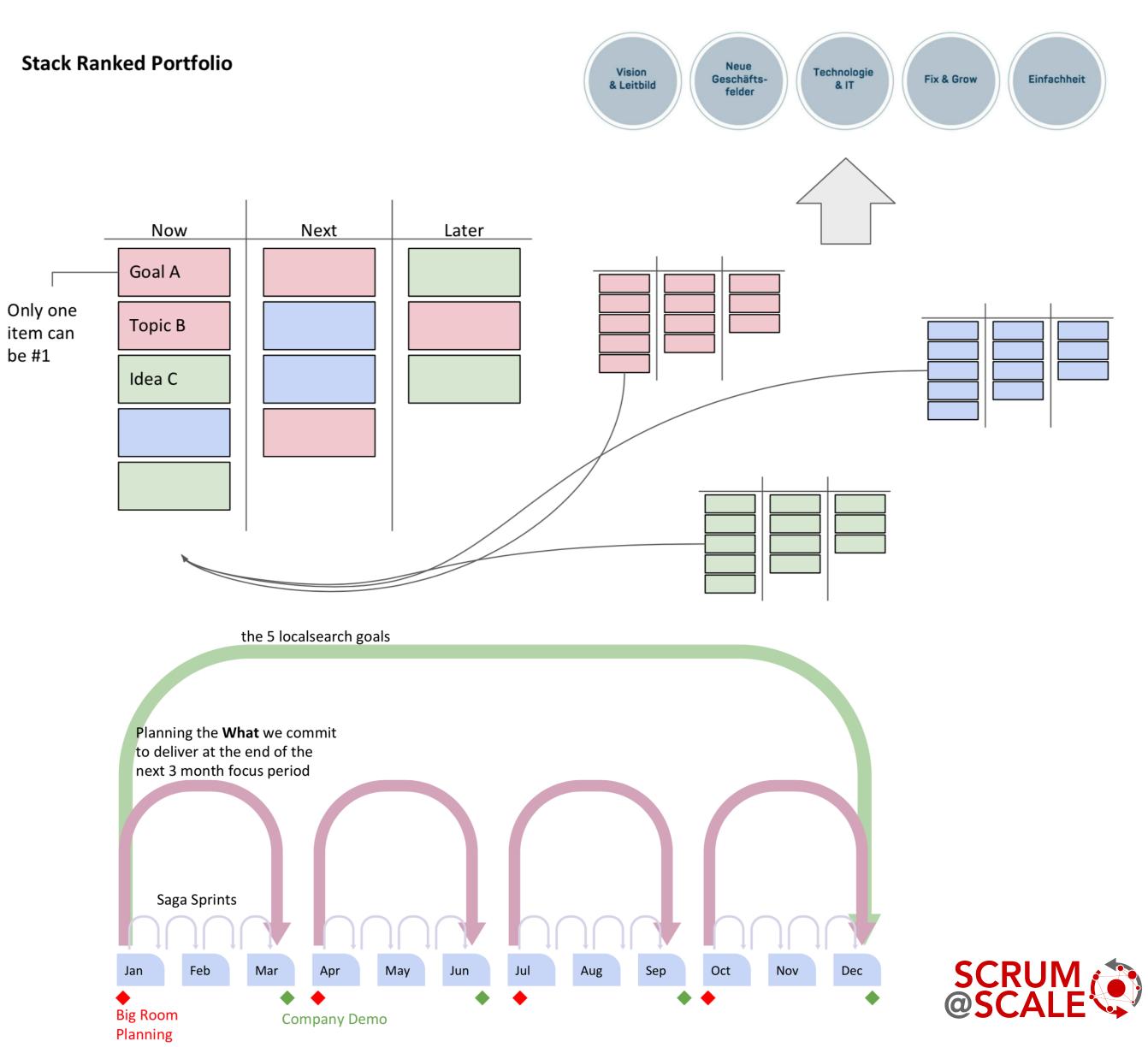






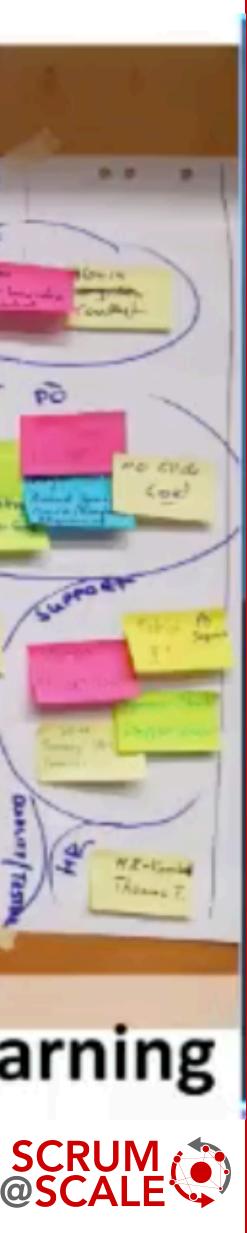
Can we scale a successful model?-YES, we can!



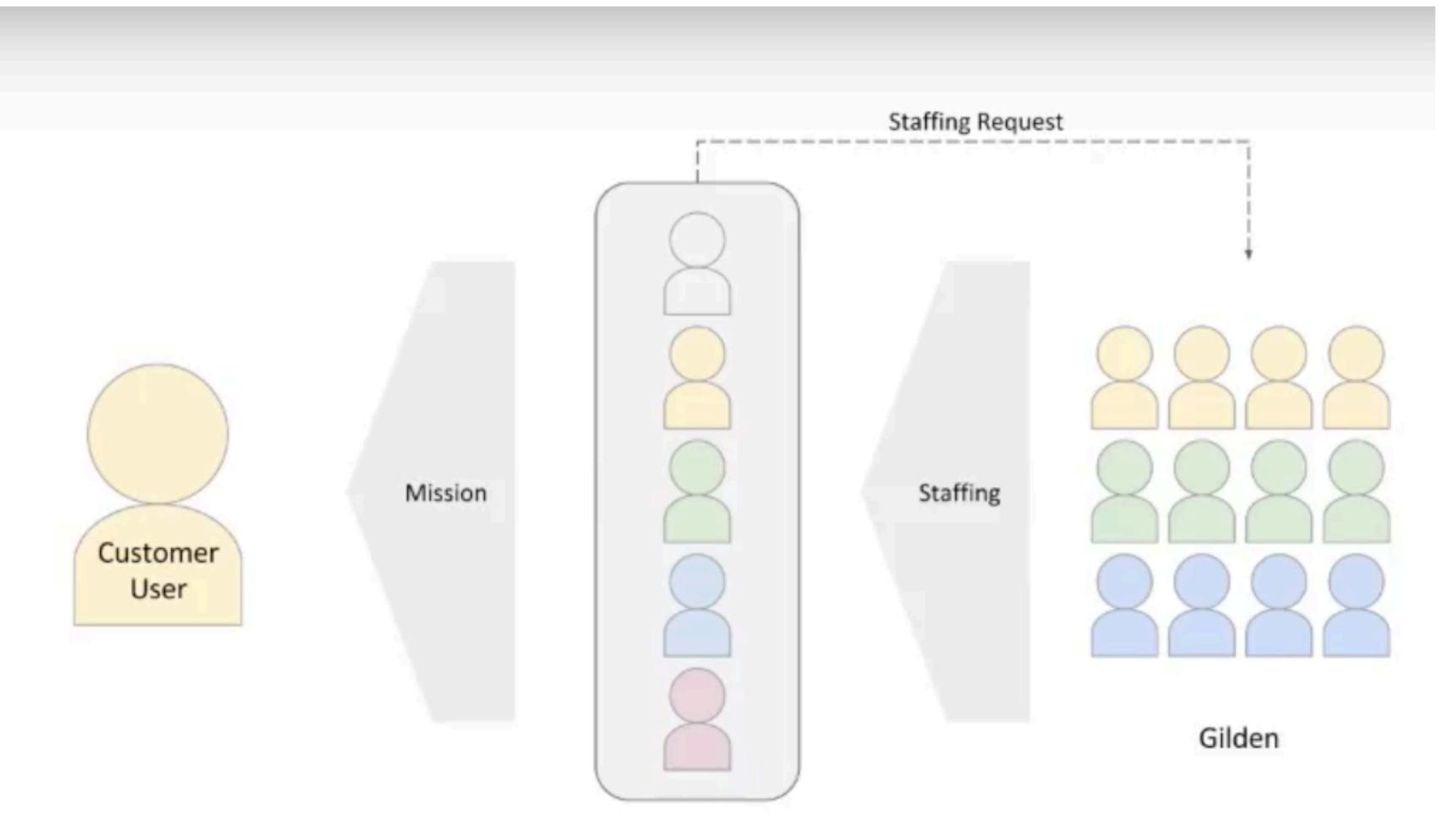


Day 1: Joint Challenging the Model





Day 2: Self-Selection from Guild's (Silo) to Saga's (x-functional)

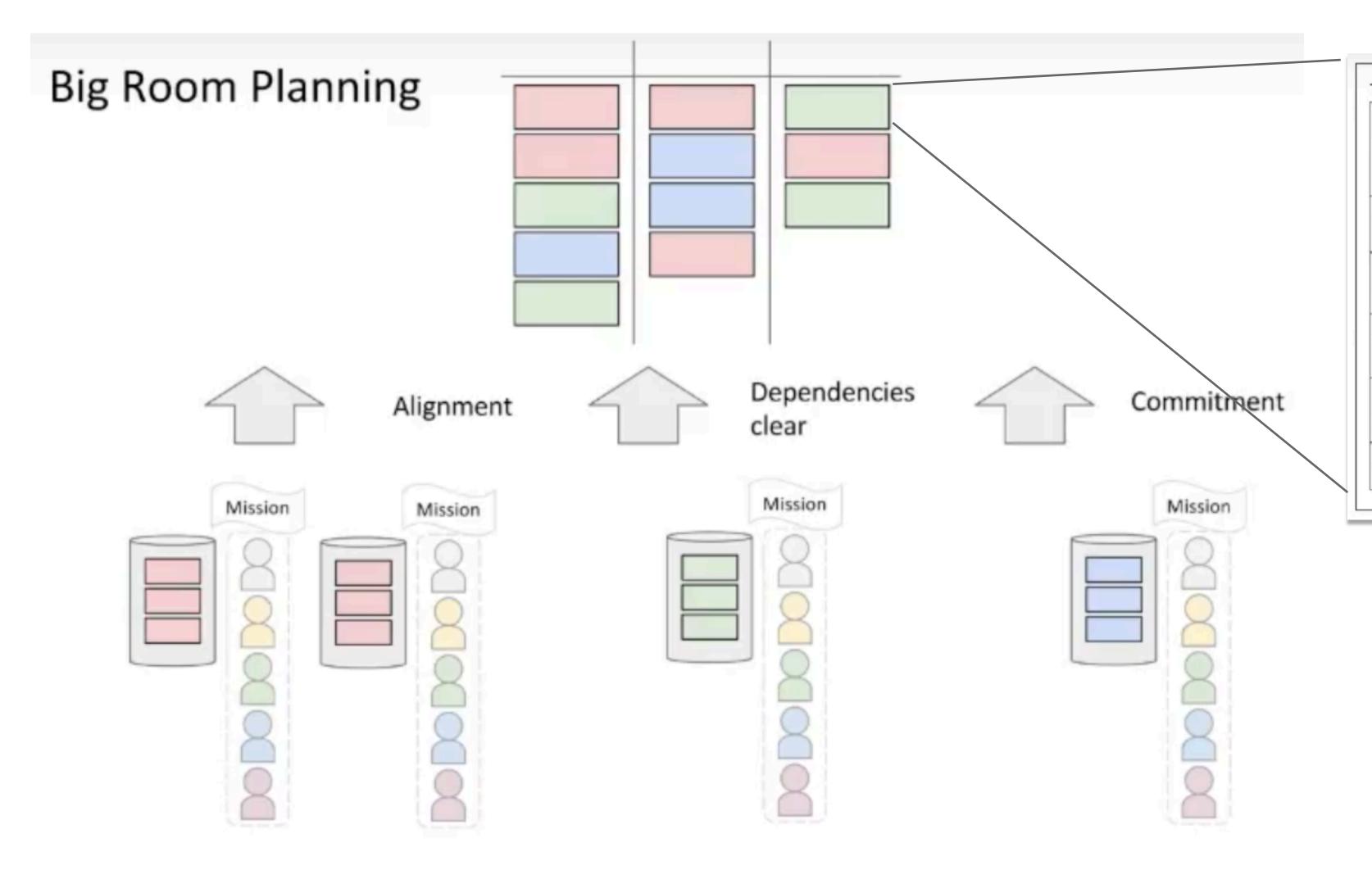








Day 3: Big Room Planning (Pull)



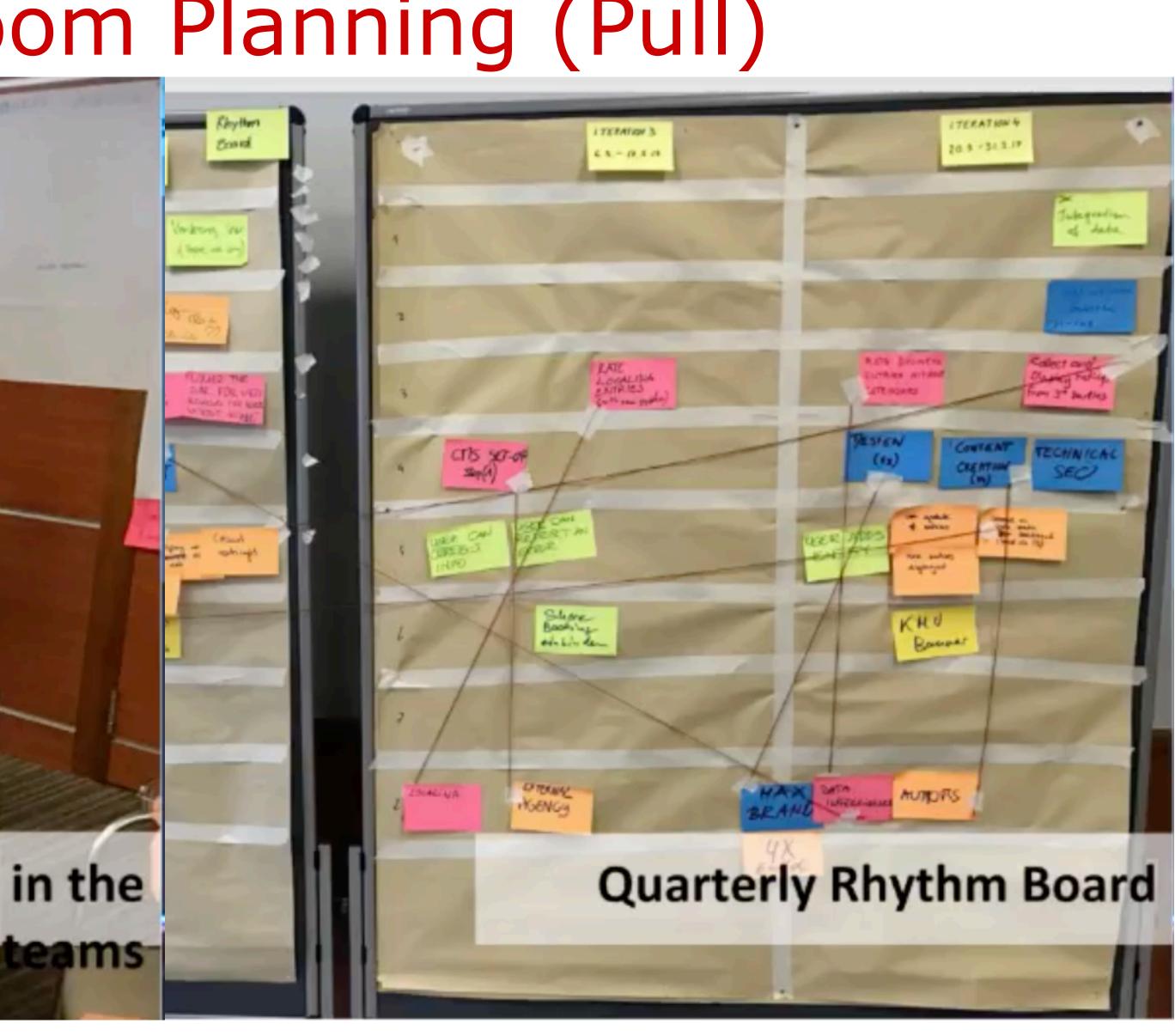
Business Value / Business Impact: Quantificierung basierend auf KPI Dringlichkeit: Wie ändert sich der Business Value mit der Zeit		Company Goal Verweis auf Baland Scorecard und/ode Unternehmensziele KPI
		Size:
Problem: Uste der Top 1-3 Probleme, die du lösen willst	Mögl. Lösung / Hypothese: Beschreibe mögliche Lösungen und/oder Maßnahmen	
Abhängigkeiten: Funktionale, rechnische oder sonstige Abhängigkeiten	Out of Scope: Bereiche und Elemente, dié nicht Teil der Lösung sein werden.	
Data / Insights: Daten, die das oben genannte Problem bestätigen/ beschreiben	Definition of Done / KPIs: Woran misst du eine Verbesserung oder erkennst Du, ob das Problem onläst in	
Stakeholders: Nome der Personen & Rolle	Owner: Business Owner & V	Lean





Day 3: Big Room Planning (Pull)

Breaking down the Topics in the





Outcomes

- ~ 100 Employees re-organised themselves within "no" time and where productive right afterwards
- Sustainable alignment established via agile portfolio management/-board (similar to an "EMS") and iterative big room planning events
- Maximized involvement and increased happiness because of collaborative approach and freedom in framework
- Continuous value delivery, in time!
- Guild's foster self-learning



Learnings

- **Time-boxing** by top-management released energies to achieve it
- of leaders (similar to an "EAT", not necessarily managers) were essential

We'd have been better in...

- Invest in a monitoring of the transformation e.g. satisfaction, maturity, etc.
- Insist in **strict separation** of line organisation discussions and solve personal issues later
- **Trust** more in self-selection skills through the organisation Don't underestimate a joint **understanding** of the roles/leadership

Management buy-in & a cross-functional transformation team full

